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Installer & Owner Responsibility

When job site conditions are satisfactory, have the flooring delivered and boxes placed into small lots and stored in the rooms where it will be installed. Hardwood flooring should be acclimate and allow 72 hours or more, for the flooring to become acclimated to job site conditions.

Hardwood floors are a product of nature and therefore, not perfect. Our Euro Oak Floors are manufactured in accordance with accepted industry standards, which permit a defect tolerance not to exceed 5%. The defects may be of a manufacturing or natural type.

The installer assumes all responsibility for final inspection of product quality. This inspection of all flooring should be done before installation. Carefully examine flooring for color, finish and quality before installing it. If material is not acceptable, do not install it and contact the seller immediately.

Prior to installation of any Hardwood flooring product, the installer must determine that the job-site environment and the sub-surfaces involved meet or exceed all applicable standards and recommendations of the construction and materials industries. These instructions recommend that the construction and subfloor be dry, stiff and flat. The manufacturer declines any responsibility for job failure resulting from or associated with sub-surface or job-site environment deficiencies.

Prior to installation, the installer/owner has final inspection responsibility as to grade, manufacture and factory finish. The installer must use reasonable selectivity and hold out or cut off pieces with defects, whatever the cause.

Use of stain, filler or putty stick for defect correction during installation should be accepted as normal procedure.

When flooring is ordered, 5% must be added to the actual square footage needed for cutting and grading allowance.

Should an individual piece be doubtful as to grade, manufacture or factory finish, the installer should not use the piece.

Use of appropriate products for correcting subfloor voids should be accepted as a normal industry practice.